Sewer Use Guidelines

To All Property Owner and Tenants:

As you may be aware, your property is connected to a low-pressure sewer (LPS) system and utilizes a grinder pump unit (GPU) to pump and grind your wastewater to the sanitary sewer. Not all Properties have an individual pump, but gravity flow to a pump station. In a continuing effort to inform property owners, we are giving a reminder notice about the use of your Grinder Pump (GPU). The following items **SHOULD NOT** be put down the drain or otherwise introduced into the Grinder Pump (GPU) or into the Gravity Flow Sewer System:

Grease, sand grit (cat litter, aquarium gravel) or petroleum products

Glass, Powder Detergents

Metals of any kind (pennies, dimes, nuts/washers, screws & nails

Diapers, wet wipes, cleaning wipes, female products, rags, cloth, paper towels of any kind

Plastic objects (toy utensils, etc...)

Explosives

Flammable materials

Strong Chemicals

Gasoline, diesel fuel, parts cleaner, kerosene, all oil and flammable products

Building material-drywall mud

Any or all sources of groundwater and rain water (sump pump)

In the event of a Grinder Pump malfunction, a red warning light will activate and an audible alarm will sound on the Grinder Pump control panel that is located on the outside of your house. If you experience a pump malfunction, please contact the emergency line at 1-800-846-5508 that is located on the front door of the grinder pump control box on the outside of the house. They will notify the public works employee of the problem and will dispatch them to the address the issue. Under no circumstance should the home owner pull the pump out of the sewer tank or take the green lid off of the tank. Do not allow a plumber to pull the pump or clean the service line without notifying the public works office first.

By following these simple rules, you will help extend the life of your Grinder Pump and the Gravity Flow Lift Stations.